

SAS Viya Approver Process

Identity Access Management June, 2022

SAS Viya Approver Process

This guide is meant to provide instruction for SAS Viya folder approvers, not supervisor approvers (i.e., first line approvers). Supervisor approver processes can be found in the Enterprise Portal WebHelp.

As a SAS Viya access request approver, it is your responsibility to approve or deny folder access requests made by SAS Viya users. There is a minimum of two approvers for each folder so that if an Approver is out, the other Approver can approve/deny requests. You may wish to work with your partner Approver to set up a system for responding to folder access requests.

Users will log in to the Enterprise Portal and place their requests via the Manage Access link on the Home screen. Once they submit their request, and their supervisor approves it, you will receive an email as shown below. You must respond to the request within five calendar days, or the request will be cancelled, and the user will have to re-request access.

Note that the email below is from a test environment. Your email may vary slightly.

Figure 1. SAS Viya Approver Notification Email



Complete the steps below to approve or deny the request. If you are an Approver for multiple folders and the user requested access to multiple folders, you must complete these steps for each Notification you received.

- 1. Log into the Enterprise Portal using your **Username** and **Password**. For HHS Employees, Contractors, Volunteers and Interns, your Username is your CAPPS Employee ID.
- Click the Notifications link under Access Management to open the Notifications screen. If you are an approver for more than one folder you may get more than one email notification for a single individual. The email notifications will tell you which folder(s) you are approving/denying. However, please carefully review all the folders requested.

Figure 2. HHS Enterprise Portal Notifications screen

Access Management	Notification(s)	
Notifications		
Manage Access		
View Agreements	SASViya access request for DSHSemployee Testuser: You are approving following folders from the ones selected below: SAS_ConsumerProtection, SAS_LIDS-TBHIVSTD, SAS_RHLO-PHR9-10, SAS_Power_User, . Expires 06/12/2022 03:14 PM. Review Request	
Applications		
E-Report		
Send Word Now - Registration for emergency alerts 윤		
E-Report UAT		

3. Click the **Review Request** link to open the **Review Request** screen. The **Review Request** screen displays the name of the folders for which you are an approver that the user requested. If you are reviewing a request for more than one folder, closely review all the folders you are approving in the **Review Request** screen. You will either approve all the folders or deny all the folders; it is not possible to approve some and deny some.

You will see requests for all folders that the individual is requesting so you may see folders checked for which you are not an approver. You can ignore those checked folders because the approvers for those folders will address the requests for those folders.

Figure 3. Enterprise Portal Review Request screen

Review Reque	est		
Request#	4597362767485800169		
Sustem	SASVivo		
Deguasted	SASVIJa		
Requested By:	DSHSemployee Testuser		
Requested For:	DSHSemployee Testuser		
Request Date:	06/07/2022		
Request Type:	New Access - SASViya acc selected below: SAS_Const	ess request for DSHSemployee Testuser: You a umerProtection, SAS_LIDS-TBHIVSTD, SAS_f	are approving following folders from the ones RHLO-PHR9-10, SAS_Power_User, .
Folder Access *			
Consumer Pro	otection	LIDS - TB/HIV/STD	RHLO - PHR 9/10
CHI - VSS		HIV Surveillance	FCHS (Pop B, Clinical Services)
CHI - HPCDP	,	HIV Prevention	ERT-PHP (PHP, ERT, COVID)
CHI - EEDRS		STD	CD Program (CD, Zoonosis,
Birth De	fects Branch	ПТВ	HIV/STD, Immunizations, TB)
Blood Le	ead Branch	TCT	OBPH (Bids)
Environ	mental Toxicology Branch	Office of Practice & Learning (OPL)	SHSS-TXHS (Community/Outreach)
Cancer	Registry Branch	HealthECOM	CHS - HPRU
Med Red	search	Office of Public Health Policy & Practice	CNWS
CHL MCH E	ni	(OPHPP)	
	iects	HealthECON	
	Jocia	Health Disparities	
	,	Other Project	
PRAMS			
CAH			
OH		RHLOAIM	
HTMB			HCDCS Provider
TECH		Syndromic Surveillance	HCDCS Inpatient
DASH			HCDCS Outpatient
ASTHOL	_C	Special Projects	HCDCS EmergData
DATA		RHLO - Central Office OBPH	HCDCS PUDF
LIDS - IDPS		RHLO - PHR 2/3	HCDCS RDF
Healthca	are Safety Unit (HCS)	Epidemiology	HCDCS Reports
Zoonosi	s Control Branch (ZCB)	Zoonosis	HEDIS
Emergin	g and Acute Infectious	HIV/STD	CHS - HIR
Disease Unit (EA	AIDU)	RLHO - PHR 8	U VEDM
EAIDU-	Data Analysts	🗔 Ері	CAT
LIDS - Immun	izations	🗆 ТВ	DL
Ace (Sch	hool & Childcare, Epi, Peri	Zoo	CHS - AAU
HepB)		OPBH	AAT
🗌 Vsg (Flu	Allocation)	Immunizations	🗌 Data Viz
🗌 ImmTrac	2	HIV/STD	
LIDS - PHID			
Role * 🕜 . Please rea require ad Power User	ad role descriptions before so ditional approval.	electing. Most people will want the power user	role. Data scientist role is very limited and will
usiness Justificati esttttttttttt	ion * (Maximum character le	ngth is 250)	
Comments (Maxir	mum character length is 250)	
listory			
06/07/2022 15:14 06/07/2022 15:13	I:03: DSHS supervizor - 3:37: DSHSemployee Testus	er -	
			Back Deny Approve

- 4. Complete the access approval/denial. You must verify all folders for which you are an approver.
- **Approve**: Click the **Approve** button to approve the request. You do not need to enter comments in the dialog window if you are approving the request. Click **OK** to complete the approval process. Once all folders in an order have been approved, the user will receive an email stating that their folder access has been granted. If even one folder in an order is denied, the entire order is canceled, and the user will have to re-submit the order.
- **Deny**: Click the **Deny** button to deny the request. You must enter comments in the dialog box if you are denying the request. You must include the following information in your denial:
 - State that the request is denied.
 - State the actual folder name to which you are denying access.
 - Explain they must re-submit their entire request without the offending folder.

Click **OK** to complete the denial process.

Figure 4. Enterprise Portal Add Details dialog box

Add Details	×
Notes (*Required only if you deny the request)	
Your request for the Consumer Protection folder has been denied. Please resubmit your entire request again without the Consumer Protection folder include	∍d.
	1
Maximum character length is 500.	
Close	٢

The user will receive an email that contains the comments you put in the approval/denial dialog window. Again, you are not required to enter

comments when you approve the request, but you must enter comments when you deny the request. An example of the denial email is shown below.

Figure 5. SAS Viya User Denial Email

From: IdentityManageTest@hhsc.state.tx.us <identitymanagetest@hhsc.state.tx.us></identitymanagetest@hhsc.state.tx.us>
Sent: Friday, May 20, 2022 8:22 AM
To:
Subject: Request Denied: Access to SASViya
**** THIS EMAIL HAS BEEN GENERATED FROM THE DEVELOPMENT ENVIRONMENT ****
Hi,
You have received this notification because your request or a request submitted on your behalf has been denied. Please review the details below:
Access Request for:
Access Name: SASViya
Request Type: ADD
Reason: HHSCApprover Test from GroupOwner_Approval0 Approver Team rejected with reason Your request for access to the Consumer-Protection folder has been denied. Please re-submit your request without selecting the Consumer-Protection folder.
If you have any questions, please contact your supervisor. For further help or if you believe you have received this email in error, notify the Help Desk at 512-438-4720.
Thank you,
HHS Enterprise Identity and Access Management
Please note: Replying to this email will not be considered as approval/rejection for this request. Any such emails sent to this address will be ignored.

If a user requests access to folders with different approvers and one approver denies the request, the entire request is canceled. The notifications for the other approvers will disappear in the HHS Enterprise Portal when the entire order is canceled. The user will have to resubmit their entire request. Therefore, it is possible that you will get multiple requests for the same person. There is no mechanism to inform all approvers when a request is denied.

Notifications for Folder Approvers

The following scenarios outline some common situations you will encounter as a SAS Viya Folder Approver. There may be other scenarios, but these are the most common. Please refer to the screenshot below for all scenarios.

Scenario One

The first and second approvers are the same for a set of folders, and the user should have access to all the folders.

Margaret is the First Approver for the folders: CHS-HPRU, CNWS, HPRC, and HSU, and TPCO. John is the second approver for the same set of folders. Margaret and John will each receive one email notification and one notification on the

Notifications screen. Assuming the user should have access to all five folders, Margaret will only have to review/complete one request.

Scenario Two

The First and Second Approvers are different for a set of folders, and the user should have access to all the folders requested.

If Margaret is the first approver for the CHS-HPRU folder and all its child folders (e.g., CNWS, HPRC, HSU, TPCO) but each of the sub-folders has a different second approver (none of which are John), Margaret will get five individual notification emails for each folder being requested (e.g., 5 separate emails) and will have five notifications on her Notifications screen. The other approvers will also get an email notification for each folder for which s/he is an approver. One of the approvers from each folder will need to log into Enterprise Portal and approve or deny access to each requested folder. If Margaret is the one to sign into the Enterprise Portal and approve these requests, she will need to complete/approve all the requests (e.g., five individual requests).

Scenario Three

The first and second approvers are the same for a set of folders, but the user should not have access to one or more of the folders requested.

Margaret is the First Approver for the folders: CHS-HPRU, CNWS, HPRC, and HSU, and TPCO. John is the second approver for the same set of folders. Margaret and John will each receive one email notification and one notification on the Notifications screen. If the user should not have access to all five folders, Margaret will only have to review/complete one request, but she should deny the request.

Scenario Four

The First and Second Approvers are different for a set of folders, but the user should not have access to one or more of the folders requested.

If Margaret is the first approver for the CHS-HPRU folder and all its child folders (e.g., CNWS, HPRC, HSU, TPCO) but each of the sub-folders has a different second approver (none of which are John), Margaret will get five individual notification emails for each folder being requested (e.g., 5 separate emails) and will have five notifications on her Notifications screen. The other approvers will also get an email notification for each folder for which s/he is an approver. One of the approvers from each folder will need to log into Enterprise Portal and approve or deny access to each requested folder. If Margaret is the one to sign into the Enterprise Portal and approve/deny these requests, she will need to complete/approve all the requests

(e.g., five individual requests). If the user requested access to a folder which they should not have access, Margaret will need to deny that request. Once she completes the denial, all other request notifications will 'disappear' from the approvers Notification screens and the entire order will be canceled. The best practice would be for Margaret to review all folders being requested for which she is an approver at once. If any should be denied, she should do that first since the denial will cancel out the entire request, regardless of whether the requester should get access to other folders.



